

## Terms and Conditions

### Deposit

A £60 deposit per person is payable within 5 days of you completing your booking with us. Once we receive the deposit we will send you a receipt confirming your place on the tour, together with any preliminary information and the date on which the balance of your holiday is due. Late payment of this balance may result in you losing your deposit and your tour being cancelled.

If you book within one calendar month of the tour start date the full amount of the tour is due at the time of booking.

All monies paid to us will be kept in a secure account until the end of your tour.

### Cancellation

We recommend that you take out Holiday Cancellation Insurance to cover your costs should you need to cancel your tour.

If for any reason you wish to cancel your confirmed tour 2 months or more before the start-date of the tour you will be given a full refund providing you let us know in writing.

If you wish to cancel within 2 months of the tour starting we cannot refund you the monies already paid. However, we will try to offer you, subject to availability, alternative tour dates if this were of interest to you.

If for any reason **we** have cause to cancel your tour you will be given a full refund or an alternative tour date. **However, if the cancellation is due to industrial action, natural disaster or civil unrest we will not be able to give a refund but may be able to offer alternative dates, subject to availability.**

### Tour changes

From time to time it may be necessary or more appropriate to make minor changes to the tour (for example, to coincide with a local event or attraction or to avoid a Bank Holiday closure) and we reserve the right to do so. However, if the change is a major one we will let you know immediately so that you can decide whether to proceed with this change or cancel your holiday with a full refund.

## Your riding responsibilities

It is the responsibility of the rider to ensure the following:

- that you have adequate insurance cover for both yourself and your pillion passenger for riding within the EU
- that you have all necessary documentation for riding within the EU: (EHIC) Health Insurance Card, Driving Licence, Passport, Visa (if applicable), all documentation related to your motorcycle (V5 Registration Document, MOT Certificate)
- that you ride according to the legal requirements of the countries in which you are riding.
- that your motorcycle complies with legal requirements of the countries in which you are riding and is mechanically sound and suitably maintained for the duration of the tour.

We would strongly recommend that you insure yourself to cover repatriation in the case of illness, accident or breakdown as Uber Tours is not responsible for repatriation of riders or their passengers.

If riding the Nürburgring please note that many insurance companies do not cover you for accidents and that you do so entirely at your own risk.

Riders themselves are responsible for their conduct on public roads and Ubertours cannot be held responsible for any violation of traffic laws of the country in which you are riding

## Complaints procedure

If at any point during your tour you have a complaint, please direct it to your tour guide and we will do whatever we can to resolve it. However, if you still feel that it has not been resolved, please put your concerns in writing and send them to our German address:

Uber Tours  
Lehnenstr. 4  
56290 Beltheim  
Germany

## Bank Details

Account: Uber Tours      A/c No. 70989698      Sort Code: 08-92-50

Bank: Co-operative Bank PLC  
1 Balloon Street  
Manchester

## Protecting your information

Please be assured that the information which you provide on your booking form will not be shared with third parties.